

# ON-SITE TRAINING

Empower your team with the best possible transition to VenueOps by scheduling an on-site training. Here's what it includes:



## DETAILED BUSINESS ANALYSIS

We'll conduct an analysis of your venue, departments, and processes prior to our visit, so we can tailor your VenueOps account and the training plan to meet your organization's specific needs.

## PERSONAL ONLINE TRAININGS PRIOR

Leading up to the on-site, we'll cover the basics with you online. This will allow us to go deeper with you in person, maximizing our time together.



## AT LEAST 2 DAYS AT YOUR VENUE

For a minimum of two days a Client Success Specialist will consult with your team and instruct step-by-step "best practices" in VenueOps, personalized to your needs and goals. Get their expert advice on VenueOps and project management.

## CUSTOM WORKFLOW DOCUMENT

Directly afterwards, we will create a VenueOps "manual" that is tailored to your team and covers the best practices you learned. Great for a refresher or new employees!



*"Our on-site training could not have been better. After witnessing EventBooking's customer care, attention to detail, and willingness to work with us, we are truly excited about using VenueOps."*

- Hannah Guinn,  
Bass Performance Hall

*"Before our on-site training, we were using VenueOps like it was an old Volkswagen. Now we're driving it as it's meant to be—like a Ferrari!"*

- Steve Pauls,  
The Meeting House

## QUESTIONS:

Feel free to reach out!  
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